

## Care Act Consultation - Fees Charging and Deferred Payments

Feedback from Meetings Attended

### **VCSA Board 12<sup>th</sup> March 2015 Lantern**

How will 'cost recovery' be worked out?

Need to know what at what level the Care Arrangement Fees will be set at

Frequency of admin charge- 'one – off' short term vs long term - would it apply for a period or for each assessment?

Will the council be the only body that can make such arrangements?

Is it ethical that social workers carry out work that generates income for the council?

Fair to charge from the week care starts as long as financial assessments are done promptly otherwise people get hit with a big bill

What services do carers get in their own right that will not be charged for?

If replacement care is charged for - might that prevent care being asked and put caring arrangements at risk? Will there be special cases under the replacement care proposal? Will emergency care be charged for?

At what level will the Deferred Payment Administration Fee be set?

Good that transitional arrangements in place for 18-24 year olds are being put in place

### **Shropshire Seniors Management Committee 12<sup>th</sup> March 2015 Swan Hill Court**

The consultation is not open – the council has already made up its mind – 6 weeks is too quick

Need to know what at what level the Care Arrangement Fees will be set at

Not fair that any care should be paid for when people have contributed all their lives

Wanted to know the social care budget and the cost of its administration.

Would like examples of what replacement care is.

### **Learning Disability Partnership Board 18<sup>th</sup> March 2015 - Shirehall**

People need to know if they will have to pay something as soon as possible - must not come as a surprise

Can we be clear that 'replacement care' is? Is it the same as 'respite care'?

It is fair that people in care home or in their own home get charged from the same point

Is the deferred payment fee a one off payment? Can it be added to the debt or will it have to be paid upfront?

Easy Read version to be put on web

Can there be some specific consultation with people who attend day services?

Can the consultation period be extended for 2 weeks?

Documents will be taken to the Housing Support Group 16<sup>th</sup> April

### **VCS Pan Disability Forum The Lantern 2pm 24<sup>th</sup> March**

No new/additional issues raised

### **Ludlow Town Council 30<sup>th</sup> March pm**

Do we have an appeals process and is this on the web?

Are all our policies updated and on the website?

Will the interest being charged on deferred payments go into general council funds or be ring-fenced to adult social care. Same question about arrangement fees

Why has the council chosen the maximum amount of interest?

What is meant by cost recovery, how much will it be?

Comments on giving away assets and "7 year rule".

Lots of questions about 2016 funding changes and a further session requested on this when more information is known